

FULL GUIDE

Changing Your Bevi Machine Dispense Screen to French

Applies to all Standup and Countertop models running Dispense App 15.12 or later. You can find the Dispense App version for each machine either remotely in The Well on each machine's Unit Page, or if you have access to the machine, on the Settings Page in the Service Panel (for Standup 2.0 machines, the Dispense App version is listed in the Service Panel under "Software Version". For Countertop and Standup 0.75, 1.0, and 1.5 machines, the Dispense App version is listed under the "Advanced" settings tab). For connected and registered machines, the Dispense App version can also be updated via the Service Panel. Instructions for how to access the Service Panel for each Bevi model are provided below.





Overview

This document describes the steps required to change the dispense application shown on your Bevi machine from English to French. After making this change, the Dispense Screen (shown above) will present all menu options in French for the benefit of French speaking users. Note that the following additional applications and products within the Bevi ecosystem will remain in English:

- The Service Panel
- The Well
- Bag-in-box concentrate labels
- Bevi's ecommerce platform, orders.bevi.co
- Bevi's Knowledge Base, partners.bevi.co

How to Enable French:

Please follow the relevant instructions below for each Bevi machine model on which you'd like to enable French. If you'd like for Bevi to remotely enable French for you on a machine that is connected and registered on The Well, please email the Bevi Support team at support@bevi.co, or call us at 866-704-2384.



1. <u>To enable French on The Standup 2.0:</u>

(for The Countertop and The Standup 0.75, 1.0, and 1.5, skip to page 8 of this document). Note, the machine must be running Dispense App Version 15.12 or later.

a. Navigate to the Service Panel by first pressing "**Explore**" in the bottom right corner of the Dispense Screen:



b. Next, select "Service" on the ingredients screen:

| Service | Nutrition | Facts Bottles Sav | ved Mission |
|---|---|---|--|
| Black Cher | ry | Blacks | perry Lime |
| Serving size | 12 fl oz | Serving size | 12 fl oz |
| Amount per serving Calories | 25 | Amount per serving Calories | 0 |
| | % Daily | | % Daily |
| | seek eet | | ten den de la companya |
| Total Fat 0g | value* 0 | Total Fat 0g | value* 0 |
| Total Fat 0g Cholesterol Omg | value* C % O | Total Fat 0g Cholesterol 0mg | value* 0 % 0 |
| Total Fat 0g Cholesterol Omg Sodium Omg | value* 0 56 0 55 0 | Total Fat 0g Cholesterol 0mg Sodium 0mg | value* 0 % 0 % |
| Total Fat 0g Cholesterol Omg Sodium Omg Total Carbohydrates 6g | value* 0 0 0 % 0 % 2 | Total Fat Og Cholesterol Omg Sodium Omg Total Carbohydrates Og | value* 0 0 0 0 % 0 0 |



c. Enter the PIN to access the Service Panel. The PIN is 1986:



d. From the Service Panel home page, press "SETTINGS":

| partners.bevi.co support@bevi.co 866-704-2384 | Acme_Inc. Boston Machine Serial Number: 0000-00000000000000 | FINISH SERVICE OPEN DOOR |
|--|--|---------------------------------|
| This service ^{O2} ^{O2} ^{O2} ^{O1} ^{O2} ^{O1} | 100% 85% 100% 85% 100% 85% | What are you swapping today? |
| \$L0T 1 Blackberry Lime swapped in for Black \$\$SL0T 2 Coconut swapped in for Key Lime Thursday, 04/30 3:41 PM | | SETTINGS |
| FILTER 3M Filter swapped in for 3M Filter | | |



e. Scroll down to the "**PREFERENCES**" section, and press the **edit icon** next to "**Dispense** Language."

| This service fullER 3M Filter swapped in for 3M Filter | Settings REGISTARTION | 000.0000000000 | | |
|--|---------------------------------|--|-------------------|--|
| 20 lb tank swapped in for 20 lb tank | serial number | 000-000000000 | | |
| SLOT 3 Pomegranate Blueberry + Electrolytes swapped in for Pomegranate Blueber | Touchscreen ID | 51bb04c3421ea4c | | |
| SLOT 2 Coconut swapped in for Coconut | Unit Name | Slack_16th_floor | | |
| SLOT 7 Lemon swapped in for Lemon | Company Contact | Susan Slackofficemanger, Office Manager 248 497 5119, susans@slack.co | Ľ | |
| Yesterday, 05/04 11/58 AM | Location | Slack, 16th floot, 22 4th Street, San Francisco, CA, 94103 | | |
| Grapefruit swapped in for Grapefruit | Partner - Branch | Compass Group USA Canteen - O'Sullivan | | |
| SLOT 1 Blackberry Lime swapped in for Black Cherry | Model | Bevi V2 | | |
| SLOT 2 Coconut awapped in for Key Lime | Status | Installed | Ľ | |
| Thursday, 04/30 3:41 PM D FILTER 3M Filter swapped in far 3M Filter | INTERNET Ethernet connection | Connect to Ethernet | > | |
| CO2 20 lb tank swapped in for 10 lb tank | WiFi connection | slack_guest_network, strong connection | > | |
| Monday, 04/27 11:11 AM | Backup connection | Cellular enabled | | |
| SLOT 5 Watermelon swapped in for Strawberry | SOFTWARE | 02/04/21 undo-date | | |
| SLOT 8 Electrolytes swapped in for Sweetener | Dispense App | 12.3-example-v2-feb-04 | / | |
| CO2 10 lb tark swapped in for 10 lb tark | PREFERENCES | | | |
| SLOT 6 Immunity swapped in for immunity | Dispense Language | English | | |
| SLOT 4 Orapefruit swapped in for Grapefruit | Nozzle LED Colors | Rainbow (Default) | Ľ. | |
| SLOT 2 Black Cherry swapped in for Black | Energy Saver Mode | 10:00 PM - 6:00 AM | > | |
| SLOT 2 | Touchless dispense | QR code scan for mobile dispense enabled | | |
| Black Cherry swapped in for Black Crany SLOT 2 Back Cherry swapped in for Black Cherry | Hot water temperature | 194 °F or slightly below (85 °C) | 198 *F (92 °C) | |



f. Select "French (Canada)" and press SAVE:

| | Standup 2.0 Machine Serial Number: VT-867-5309 | HOME |
|------------------|---|------|
| this service yet | TOUCHSCREEN Android S Dispense Language × | |
| IO PM | SOFTWAR Choose the easiest language for machine's users to select their drink and flavors. Last Upda English (US) | |
|)8 PM | Dispense English (Canada) PREFEREN French (Canada) | |
|)5 PM | Dispense SAVE Energy Sa | |

g. Exit the Service Panel by pressing "FINISH SERVICE".

| partners.bevi.co support@bevi.co 866-704-2384 | Acme_Inc. Boston Machine Serial Number: 0000-0000000000000 | FINISH SERVICE OPEN DOOR |
|---|---|---|
| This service | | What are you swapping today? Image: Display to the state st |



h. Once you exit the Service Panel, you should see the Dispense Screen menu options presented in French:





2. To Enable French on The Countertop and The Standup 0.75, 1.0, and 1.5:

(note: machine must be running Dispense App 15.12 or later to enable this feature)

a. Navigate to the Service Panel by first pressing the Nutritional Information box in the bottom left corner of the screen:



b. Next, press and hold the "**X**" in the top right corner of the screen for 10-seconds in order to reveal the Service Panel:

| | Serving size | 12 fl oz |
|---|--------------------------------|----------------|
| | Amount per serving Calories | 25 |
| | | % Daily value* |
| | Total Fat Og | 0% |
| | Cholesterol Omg | 0% |
| Black Cherry | Sodium Omg | 0% |
| Ingradiante: Filtared water ouger petural | Total Carbohydrates 6g | 2% |
| black cherry flavor with other natural | Dietary Fiber 0g | 0% |
| flavors, citric acid | Total Sugars 6g | |
| | Includes 6g Added Sugars | 12% |
| (U)(V)GF) | Protein Og | 0% |

- c. From the Service Panel Home Page, press "SETTINGS":
 - i. For The Countertop, the SETTINGS button is located on the left side of the screen, below the "Start Service" and "Machine Alerts" buttons



ii. For Standup machines, the SETTINGS button is located at the top of the screen, to the left of the "Machine Alerts" button.

| G | | Service Panel | | Help | Adv | anced |
|----------------------------|--|---|---|------------------------|--------------------|--------------------|
| Bevi HQ 1M1 Standup V15 | 6 | SETTINGS | N | 2 MACHINE ALERTS | Start Se | ervice |
| | Connec Type: E | cted THERNET | | CHANGE | UPDATE SOFTWARE | |
| Flavor 1 | 116 Vit 1 gal, 35 Remainin 99% DATE Compu | tamin Boost 11 ng RESTOCK Iting | | | PRIME | HIGH MED LOW |
| + Flavor 2 | 115 Ele 1 gal, 35 Remainin 67% DUE 08/26/ | ectrolytes 11 ng RESTOCK 23 | | | PRIME | HIGH MED LOW |
| | 92 Coc 1 gal, 35 Remainin 74% | ng RESTOCK | | | PRIME | HIGH |



d. Scroll down to the **PREFERENCES** section, and press the **edit icon** next to "**Dispense** Language":

| partners.bevi.co support@bevi.co 866-704-2384 | SW Test CT 1m16 Machine Serial Number: CT-1M9-DEVI | ВАСК |
|---|---|--------------|
| | | |
| Location | Bevi | |
| Partner - Branch | Bevi BOS | |
| Status | Installed | ľ |
| PREFERENCES | | \mathbf{h} |
| Dispense Language | English (US) | |
| Nozzle LED Colors | Off | Ľ |
| Mobile dispense | QR code scan for mobile dispense enabled | |

e. Select "French (Canada)" and press "SAVE."

| partners.bevi.co support@bevi.co 866-704-2384 | | SW Test CT 1m16 Machine Serial Number: CT-1M9-DEVI | | BACK |
|---|----------------------------|--|---|------|
| Location | Smashing ij, III, CT, j | Dispense Language | × | |
| Partner - Branch | CBP_Bev | Choose the easiest language for machine's users to select their drink and flavors. | | |
| Status | Installed | English (US) | | |
| PREFERENCES | | English (Canada) | | |
| Dispense Language | English (l | French (Canada) | | |
| Nozzle LED Colors | Off | SAVE | | |
| Mobile dispense | QR code see | an for mobile dispense enabled | | |
| | | | | |



- G Help Advanced Service Panel 100% Left DUE 10 lb Tank size Connected UPDATE SOFTWARE ्रि Type: WIFI CO2 Start 92 Coconut 1 gal, 35:1 EXPIRES 06/21/23 100% Left DUE 3M ^{Cilter type} 99% Left Service Ô PRIME MED CHECK FLOWRATE Flavor 1 Filter CHANGE THRESHOLD EXPIRES 09/12/23 85 Lime Mint 1 gal, 35:1 100% Left PRIME MED SW Test CT 1m16 Flavor 2 Retrofits EXPIRES 06/09/23 87 Lemon (2) 1 gal, 35:1 100% Left HIGH SETTINGS Flavor 1: Flavor 2: Key Lime PRIME MED Flavor 3: Flavor 4: Flavor Flavor 3 MACHINE Request ALERTS 97 Black Cherry 1 gal, 35:1 100% Left EXPIRES 06/30/23 10 PRIME MED 6 Other Flavor 4
- f. Exit the Service Panel by pressing the Back arrow:

g. Once you exit the Service Panel, you should see the Dispense Screen menu options presented in French:



Questions? Contact Bevi Support at <u>support@bevi.co</u> or 1-866-704-2384.