



Rev. 1
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[TECHNICAL BULLETIN] NO FLOW BIBs

Title	No Flow BIBs
Date	04/28/21
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For Questions Contact	SUPPORT@BEVI.CO 1-866-704-2384
Description	
Product no flow - Support for Field Technicians when troubleshooting BIBs that do not flow when installed. This bulletin will detail how to reset the blue insert in the concentrate BIB.	
FAQs	
<ol style="list-style-type: none">1. Q: Why is the product not flowing?<ol style="list-style-type: none">a. A: The pin insert on the blue portion of the bag is not reaching the BIB connector therefore the product will not flow.2. Q: Should you dispose of these BIBs that do not seem to work?<ol style="list-style-type: none">a. A: No, using a simple technique, they can be fixed.	

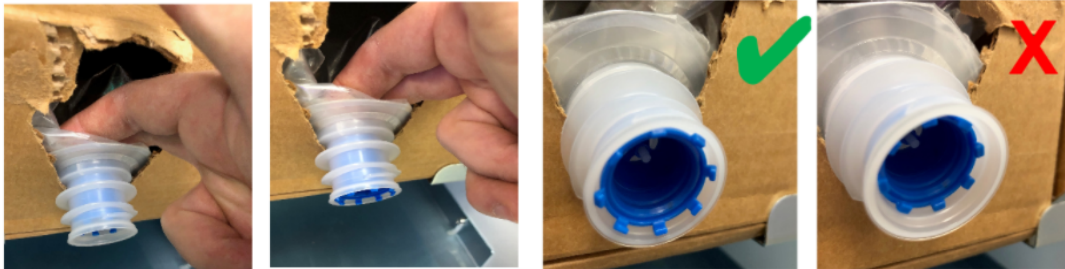
Required Tools and Materials

- No additional tools required

Remediation Process

Reset the Blue Insert

1. Remove the BIB (bag-in-box) from it's shelf inside the Bevi and place it vertically with the opening facing upwards.
2. Pull the bag slightly out of the box and using both hands push the blue insert slightly towards the opening (closer to you) until you hear a slight click as it moves into the corrected position.



Reach behind the fitment and push the blue insert back into correct position

Blue insert should be up towards the top of the spout when connecting, not pushed inward

3. Maintaining slight pressure on the back of the insert, re-attach the connector being careful not to over tighten, but ensure a snug connection.



4. Test that the concentrate is now flowing by priming the affected flavor.

As always, if you have any questions please feel free to contact our support team at support@bevi.co.