

# Welcome to Bevi!

We are glad you have chosen Bevi as your beverage service! This sheet will provide important information regarding the continued use of your Bevi, relevant contact information, and FAQ's.

## Keeping an Eye on Your Bevi

Here are some general items to keep tabs on to ensure your Bevi is functioning properly:

### Flavors

A **Bevi Countertop/1.5 unit** should have 4 flavors and/or enhancements available for use.

A **Bevi 2.0 unit** should show a total of 8 flavors and/or enhancements available for use.

If any flavors are grayed out on your screen, it means they need to be replaced. If this happens, please contact your food/beverage service provider to request a flavor replacement for your Bevi machine.

### Carbonation

You should periodically taste test the sparkling drinks to ensure carbonation is working properly. If your drink is flat, call your food/beverage service provider to refill your CO<sub>2</sub>.

## Requesting a Flavor Change

You can check out our current flavor offerings at [www.bevi.co/flavors](http://www.bevi.co/flavors). If you want to try a new flavor, contact your food/beverage service provider directly with your flavor request.

## Leasing Additional Machines

Contact your food/beverage service provider directly. If unable to reach your provider, contact [support@bevi.co](mailto:support@bevi.co) and they will connect you.

**For your convenience, your food/beverage service provider's contact information is below:**

Name: \_\_\_\_\_

Phone/Email: \_\_\_\_\_

### Connectivity

Did you know? Making sure your Bevi is connected to Wifi helps us service your Bevi faster. You should check your connection periodically.



TIP: Look for this symbol on the Bevi home screen to ensure Wifi connection. If you do not see this symbol, or are uncertain how to find it, please contact Bevi directly for guidance.

## Requesting Service

If your machine needs service, you should call or email your food/beverage service provider directly. If you are unsure of their contact information, call us and we will connect you.

## Resolving Billing Issues

If you have any questions regarding your billing cycle or discrepancies, contact your food/beverage service provider directly. If unable to reach your provider, contact [support@bevi.co](mailto:support@bevi.co) and they will connect you.

## Additional Questions?

Contact Bevi at [support@bevi.co](mailto:support@bevi.co) or 866-704-2384.

