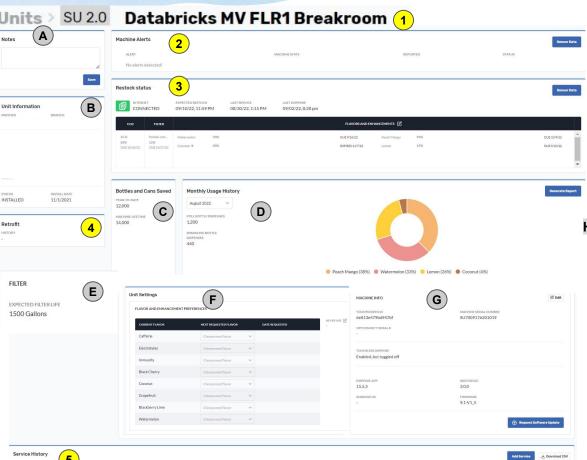
Well Guide: Unit Details

Navigate to well.bevi.co/portal



Critical Information:

- Unit Name is the name you assigned to the Bevi during registration.
 Unit name should include the customer name and location within the customer site, for convenient future identification among your other machines. (e.g., Facebook LA 3rd fl)
- Machine Alerts Standup 2.0 ONLY See all alerts triggered and access relevant troubleshooting documents (e.g. water in base)
- Restock Status Shows the connection status, last service date, last dispense, and all current consumable information including expected restock date and remaining percentage.

NOTE: this information is only available if the unit is connected to internet

- Retrofit Log retrofits completed and see history (e.g., waterblock, backflow preventer)
- Service History summary of all service activities, see all consumables replaced during each service visit, and any notes.

Helpful to know:

- A. **Notes** Add specific **account notes** for each customer. (e.g., (Enter through dock only, must sign in with security)
- B. **Unit Information** Enter the customers' company and address to keep track of the unit's current location.
- Bottles and Cans Saved Year-to-date and over the machine lifetime.
- D. Monthly Usage History shows usage within a given month. (Select the month using the drop down menu).
- E. **Filter** life expectancy represented in remaining gallons.
- F. Unit Settings set flavor and enhancement preferences, requests, and specify which flavors to never use, (e.g., in case of nut allergies).
- G. Machine Information shows the touchscreen ID, serial number, software and firmware versions, touchless dispense status and Optconnect serial number (if applicable).